

Curriculum Vitae



Professor Ang Hak Seng

Director, Centre of Excellence for Social Good

Professor of Social Entrepreneurship

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Education Qualifications

2017	Regional Business Leader Executive Program, Tsinghua University
2016	Doctor of Philosophy, Nanyang Technological University
2005	Advanced Management Program, Harvard Business School
1996	MSc (MOT), Massachusetts Institute of Technology
1986	MBS (MIS) (1st Class Honours), Massey University
1984	BBS (Accountancy), Massey University

Academic and Professional Experience

2021 – Present	Professor of Social Entrepreneurship, Singapore University of Social Sciences
2018 – Present	Lecturer of NPM524, Singapore University of Social Sciences
2017 – Present	Adjunct Professor, Nanyang Technological University
2017 – 2021	Deputy Secretary, Ministry of Culture, Community and Youth
2017 – 2020	Commissioner of Charities
2017 – 2020	Executive Director, Registry of Co-operative Societies and Mutual Benefit Organisations
2013 – 2017	Chief Executive Director, People's Association
2011 – 2013	Chief Executive Officer, Health Promotion Board
1987 – 2011	Senior Assistant Commissioner, Singapore Police Force

Memberships and Professional Activities

2023 – Present	Chairman, Charity Accounting Committee, Institute of Singapore Chartered Accountants
2020 – Present	Fellow, Chartered Secretaries Institute of Singapore
2017 – Present	Fellow, Civil Service College
2017 – 2020	Member, Accounting Standards Council (MOF)
2016 – Present	Fellow Chartered Accountant, Institute of Singapore Chartered Accountants

Consultation and Executive Experience

2022 - Present	Consultant, Singapore Manufacturing Federation
2021 - 2022	Resource Member, AfA-CP, NVPC
2018 - Present	Advisor, Singapore Foochow Association
2018 - Present	Advisor, Yuhua Constituency Street 31 Shop-Proprietors & Hawkers Association
2012 - 2020	Chairman, Singapore Quality Awards Management Committee, SPRING

Social Involvement

2023 - Present	Religious Leadership and Talent Development (RLTD) programme, Committee member, Ministry for Social and Family Development
2022 - Present	Vice Chair, Board of Directors, RSVP Singapore
2022 - Present	Chairman of Human Resource Committee, RSVP Singapore
2022 - Present	Chairman for Strategy, Board Member, Heartware Network
2020 - Present	Chairman, Yuhua CCMC

Presentations and Conferences

2023	Keynote presenter and panellist, SNCF Annual Co-operative Leaders' Conference 2023, SNCF, 16 Oct 2023
2023	Presenter, "ESG for Co-ops: 'Doing Good, Doing Right, Doing Well'", ESG for Cooperatives, SNCF, 8 Sep 2023
2023	Moderator, "Stratagem-NTU Dialogue on Bridging the Great Digital Divide in the Region and Beyond: BRI for the Common Good", Lien International Conference on Good Governance 2023 "Good Governance for the Common Good", Nanyang Centre for Public Administrator, 25 Aug 2023
2023	Keynote presenter and panellist, "Reshaping the Future: Leadership Role in Transformative Change", SPS Leadership Circle: Leaders' Role in Shaping Organisational Change, Singapore Prison Service, 23 Aug 2023
2023	Presenter, "Police to policing", Clementi Division Singapore Police Force, 17 Aug 2023
2023	Presenter and moderator, "Social Entrepreneurship: ESG For SMEs 'Doing Good, Doing Well'", Sustainability and SMEs 2023, SUSS, 25 July 2023
2023	Keynote speaker and panellist, "How to Manage ESG Risk in the People sector", Enterprise Risk Management Congress Singapore 2023, SingHealth, 27 June 2023
2023	Keynote speaker/panellist, Singapore representative for the expert round table on topics relating to community development, 2023, Ministry of Community Development (UAE), 16 May 2023
2023	Keynote speaker, "Future-proofing the People sector using Social Entrepreneurship", SUSS Research Forum 2023, SUSS, 18 April 2023

2023	Panellist, “Be The Change We Want To See’ Bringing Exponential Impact In The Community Through Our Collective efforts”, Singapore Volunteer Management Conference 2023, NCSS, 11 April 2023
2023	Keynote speaker, “Public Entrepreneurship”, APEX Learning Day 2023, RSAF, 23 March 2023
2023	Singapore representative conference speaker, “Towards a smart economy: Idea to impact”, Johor Conversations 2023, GovInsider, 16 January 2023
2022	Moderator, “The Dynamics of Governance in a Volatile, Uncertain, Complex, and Ambiguous World”, Lien Development Conference 2022, 25 Nov 2022
2022	Keynote conference speaker, “Social Entrepreneurship: ESG for Charities ‘Doing Good, Doing Right’”, Charity Governance Conference 2022, SIAS, 8 September 2022
2022	Keynote conference speaker, “Public Sector: The Future of Work ‘Public Entrepreneurship’”, Festival of Innovation 2022, GovInsider, 13 July 2022

Research Interests

- Social Entrepreneurship
- Public Administration
- Leadership & Governance
- Organisation Development
- System & Strategic Thinking

News Article Commentary

- [Empowering today’s learners in sustainability for the generations of tomorrow](#), TODAY, 23 October 2023
- [Isca rolls out programme to support charities in digitalising accounting, finance processes](#), The Business Times, 10 October 2023
- [“Engaging members on sustainability is critical for success amongst co-ops”](#): Prof Ang Hak Seng, Co-op Voices, 8 September 2023
- [People want to do good, driven by desire for positive impact on society](#), The Straits Times, 7 Aug 2023
- [SMEs push for sustainability jobs through career conversion programme](#), The Straits Times, 1 Aug 2023

Selected Publications

- Creating And Quantifying Social Impact Investments For The People Sector: Toolkits And Best Practices, Hak Seng Ang, ISCA Journal, October 2023, p. 28-33
- Restructuring Charities: Impact Investment For The People Sector, Hak Seng Ang, ISCA Journal, September 2023, p. 12-19
- Sustainable Development of China and ASEAN in a VUCA World, Hak Seng Ang, Global Policies, 2023
- Governance beyond COVID-19: From Compliance to Performance, Hak Seng Ang. Chapter 2 of Good Governance in a Post COVID-19 World-Global Health and Economic Recovery, International Institute of Administrative Sciences, 2023, p. 25-36

- Social Entrepreneurship: ESG For Charities (Part 2) “A Step-By-Step Guide To ‘Do Good, Do Right’”, Hak Seng Ang, ISCA Journal, March 2023, p. 22-27
- Social Entrepreneurship: ESG For Charities (Part 1) “Doing Good, Doing Right”, Hak Seng Ang, ISCA Journal, February 2023, p. 22-25
- Social Entrepreneurship: Building The Next Generation Of The People Sector, Hak Seng Ang, ISCA Journal, Cover Story, December 2022, p. 12-17
- The Importance of Human Resources in the Non-Profit Sector, Hak Seng Ang. Chapter 20 of Political Economic and Social Dimensions of Labour Markets, 2022, p. 421-433
- The Future of Volunteerism, Hak Seng Ang, ISCA Journal, December 2021, p. 10
- System Thinking, Hak Seng Ang, ISCA Journal, August 2021, p.32-37
- Transformation in the Singapore public service: Emerging Stronger From The Pandemic, Hak Seng Ang and Sueann Soon, ETHOS, Publication of Civil Service College, June 2021, Issue 22, p. 118-131
- People Management In Non-Profit Sectors, Hak Seng Ang, ISCA Journal, November 2020, p.18-19
- 4-3-2-1 Charity Digitalisation Plan, Hak Seng Ang, ISCA Journal, August 2020, p.36-41
- Financial Resilience for Charities, Hak Seng Ang, ISCA Journal, July 2020, p.38-41
- Good Governance in Charities, Hak Seng Ang, ISCA Journal, June 2020, p.34-37
- Collaborating as One Community, Hak Seng Ang, ISCA Journal April 2020, p.38-41
- Need For Change To Embrace Change, Hak Seng Ang, ISCA Journal, March 2020, p.28-31
- The Future of Charities, Hak Seng Ang, ISCA Journal, December 2019, p.42-45
- 7 Disciplines for High Performing Charities, Hak Seng Ang, ISCA Journal, October 2019, p.36-41
- Visibility Guide for Charities, Hak Seng Ang, ISCA Journal, May 2019, p.42-45
- Strengthening the Social Service Ecosystem, Box Story 6: Role of the Commissioner of Charities, Hak Seng Ang, Centre for Social Development Asia Doing Good in Singapore: Part 2 - Resourcing for the Future, Chapter 1: Transforming Singapore’s Social Service Sector, p.14-17
- Knowledge Management in the Public Service: The Case of the Singapore Health Promotion Board, Hak Seng Ang (Health Promotion Board, Republic of Singapore) and Pak Tee Ng (National Institute of Education, Nanyang Technological University, Republic of Singapore), Knowledge Management and Drivers of Innovation in Service Industries, DOI 10.4018/978-1-4666-0948-8.ch005, p.41-54
- Integrating quality and innovation: the case of the Singapore Police Force, Hak Seng Ang and Pak Tee Ng, International journal of quality and innovation, Genève : Inderscience Enterprises, ISSN 1756-6975, ZDB-ID 2503648-8. - Vol. 1.2009/10, 3, p. 237-251
- Enterprise Risk Management: Strengthening Singapore's Advantage, Hak Seng Ang, Civil Service College, Ethos Issue 7, 14 January 2010, p.37-45
- Managing knowledge through communities of practice: the case of the Singapore Police Force, Pak Tee Ng and Hak Seng Ang, International Journal of Knowledge Management Studies, DOI 10.1504/IJKMS.2007.012530, Vol.1 No.3/4, pp.356 – 367
- Organisational learning for all seasons: building internal capabilities for competitive advantage, Hak Seng Ang, and Hung Hooi Tan, Singapore: National Community Leadership Institute, ISSN 9810485727