

#### **SUSS Graduate Programme Deposit Collection – Frequently Asked Questions**

### 1. Why do I need to make a deposit?

If you have been successfully offered a place in our graduate programme from the July 2024 intake onwards, a non-refundable deposit of \$\$2,000 (inclusive of prevailing GST) will be required upon acceptance of SUSS' Final Offer to secure a place in your offered programme. You are deemed to have chosen not to pursue a programme with us if we do not receive your deposit by the stipulated deadline.

2. Can I use the deposit to offset the course fees? If the course fees for the first semester do not exceed \$\$2,000, can the balance amount be carried forward to the second semester?

Yes, you may use the deposit to offset the course fees for your first semester's billing and in the subsequent semesters upon registration of your courses. More information will be shared via an email to advise you on the Course Registration and Fee Payment. This will be sent to all new students by 15 June or 30 November for the July 2024 and January 2025 intakes respectively.

3. If the total course fees for the first semester is less than \$\$2,000, can I opt to get a refund for the balance amount instead of carrying it over to subsequent semesters?

You can only carry forward the balance amount to the next semester to offset the course fees.

4. If I am under corporate sponsorship/scholarship, will I need to pay the deposit? Deposit payment is not applicable if you are under corporate sponsorship/scholarship. If you are a recipient of such a scheme, please notify Student Admissions via email at <a href="mailto:admissions@suss.edu.sg">admissions@suss.edu.sg</a> within 7 days of your application.

### 5. When do I need to pay the deposit?

You should pay the deposit within 2 weeks from the date of your Final Offer based on the date indicated in the email, along with a link for you to make your payment.



#### 6. What are the acceptable payment modes??

You can make your deposit payment via:

- eCredit Card
- eNets
- Bank transfer

For payment via bank transfer, kindly indicate your full name (as per your identification records) and proforma invoice number under payee reference.

## 7. Can I utilise PSEA funds/SkillsFuture Credits or apply for a bank loan to make this deposit payment?

You cannot utilise PSEA funds/SkillsFuture Credits or a bank loan to pay the deposit.

#### 8. Are instalments accepted for the deposit?

We do not offer instalment payment for the deposit. Please refer to our accepted payment modes above.

## 9. Can the deposit be used to offset my pre-requisite courses taken before the start of a programme??

You can use the deposit to offset any fees incurred in a pre-requisite course prior to your first semester of study.

### 10. Can my deposit be used to offset Miscellaneous Fees?

The deposit will be used to offset your Course Fees and/or Miscellaneous Fees, if there is balance deposit left.

#### 11. If I miss the deadline for the deposit payment, can an extension be granted?

You may write to our Student Admissions team at <a href="mailto:admissions@suss.edu.sg">admissions@suss.edu.sg</a> to request for an extension. We will contact you upon a review of your request.

### 12. I cannot afford the deposit, but I am keen to pursue the graduate programme – is there any alternative?

As the deposit is meant to secure your placement in our graduate programme, a deposit payment will be necessary.

# 13. Will I still receive an email on the Course Registration and Fee Payment if I did not make a deposit?

A deposit payment informs SUSS that you are keen to enrol in a programme with us. We will then follow up with an email to you on the course registration and fee payment once we receive your deposit.